

Who We Are

End 2 End Services (E2E) provides services to address Operations and Maintenance requirements in the Oil and Gas, Resources and Infrastructure sectors. We have what we believe to be a traditional yet success driven philosophy - that honesty, integrity and professionalism is the cornerstone and what inherently drives our company.

Our business principles focus on building sustainable relationships and ethical and transparent business dealings at all levels. E2E has a diverse capability from engineering and planning through to maintenance, modifications, shutdowns and construction execution.

The directors and shareholders of E2E have collectively worked on major oil and gas, petrochemical and resources sites across Australia for numerous blue chip clients and uphold excellent relationships in the industry.

Our capability is also well recognised in the Infrastructure Maintenance environment based on alliancing and collaborative contracting principles. We have a track record in successfully acquiring workforces under the 'transfer of business' rules.

Industrial and Employee Relations

On all projects, it is important that the potential for delay or lost time be clearly recognised and appropriate policies be established and maintained to minimise disputes and maximise productivity.

The effective management of IR/ER is paramount and the essence of E2E's policy is in strategic planning and actively managing the IR/ER agenda.

Co-operation of the workforce is achieved by offering training and skills enhancement opportunities to employees and also through reinforcing and acknowledging the role and worth of both management and labour in achieving a safe, productive site.

During the implementation phase of our maintenance contracts we implement a consultative process with the work force. This process provides the framework for trust and openness around which long term relationships build.

E2E Personnel

With the expectation that the majority of existing employees will remain at the site under the new management, E2E will still provide a level of coverage of additional trades' personnel to provide additional resources and as backup. For all new employees, all recruitment and selection shall be conducted in accordance with our personnel procedures.

One of the most significant benefits offered by E2E is its capability to handle peak loads. With extensive relationships with support companies across the full spectrum of services, E2E can eliminate the need for a client to hire and retain specialist staff. In an Alliance arrangement, the savings for the client are considerable.



E2E Services Pty Ltd

Maintenance and Shutdown Management

Business Support Services

E2E offers integrated technical, operations and maintenance expertise and resources, allowing our clients to concentrate on core business areas while reducing expenses through overhead reduction.

E2E can offer front end and detailed engineering, project management, risk assessment, procurement, fabrication, installation, commissioning, operating and maintenance capabilities, E2E can handle the smallest and the largest of projects, and can also support both small and large operations. Using E2E means "start to finish" or "End to End"

The breadth of our experience and the skills of our senior personnel provide us with a unique blend of technical, project and business professional capability as well as the opportunity to bring on sub-contract support covering specific skills where this is advantageous to our client. We understand operations, maintenance and shutdown requirements for industrial plants.

Quality Assurance

E2E systems are both simple and modern using state of the art computerised information systems to ensure all parties have the latest, controlled information and procedures.

Safety

Fundamental to the E2E safety management systems and procedures is the conduct of Job Safety Analyses and Safe Work Procedures for all works, allowing for the early identification of potential hazards and the implementation of appropriate controls.

E2E has developed a Quality Systems approach to safety management to minimise duplication of procedures and ensure effective control and distribution of documentation. In conjunction with the projects Quality Coordinator, safety personnel ensure that all procedures are reviewed against client / site safety requirements and where necessary, referenced against these.

Risk Management

Before any significant change is considered, such as the change-out of an existing maintenance contractor, detailed risk analysis needs to be conducted to ensure that the steps to be undertaken, the likely results and the proposed mitigation strategies and contingencies are put in place before any changes are made.

E2E will work with a client to develop the Risk Analysis and implement the recommendations to maximise the efficiency of the transition and minimise any opportunity for problems occurring.



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Company Profile

The E2E philosophy of risk management is to identify, assess, manage and minimise all risks through development and implementation of a comprehensive Risk Management Plan or System supported by the commitment of Management and its Employees.

Risk Management Plans are custom designed on every project to ensure optimum safety for people (including the Public, E2E, our Client and any other associated or interfacing organisation personnel), property, and the environment, as well as protecting the business, financial and operational aspects of the service provided by E2E to the Client.

In each case, E2E has applied standard implementation methodology for risk management in accordance with AS/NZS4360:1995 "Risk Management".

Once the Risk Management plan is finalised, the results will be circulated to all stakeholders and an experienced Transition Team will be established to manage the transition process in the quickest possible time, with the main focus on ensuring that the existing maintenance personnel continue at site as far as possible, and no interruptions to plant operations or maintenance coverage are experienced.

Plant and Equipment

Uniform national requirements governing plant and equipment call for documented hazard identification and risk assessments. With the exclusion of process plant and equipment, a full list of all other items of plant and equipment to be utilised during the contract is required, to enable cross checking (and where necessary conducting) of hazard identifications and risk assessments.

Commercial Business Model

E2E generally proposes to clients to implement a simple financial model that allows the parties to start the new contract with confidence, with transparency and with incentive for both parties to strive for success in the relationship and for the maintenance of the plant.

Our proposal is an 'open book' model with all costs paid as they are committed with an additional amount added for corporate overheads and profit added. This is generally applied as an agreed percentage in each case.

As the relationship develops and detailed data is captured to enable measurement of the services, the financial model can progress to a more sophisticated KPI or Risk/Reward system to suit both parties.



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